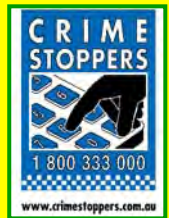
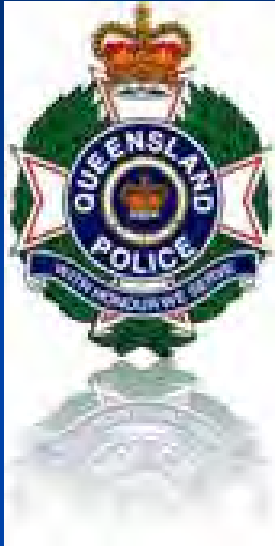




# THE COOMERA DISTRICT CRIME BULLETIN



FEBRUARY 2012



## Welcome to the 17th edition of the Coomera District Crime Bulletin.

This issue includes:

[Policelink Information](#)



[Hints on Preventing  
Shop Lifting offences](#)



[Road Safety- Traffic  
Offences](#)



[Armed Robbery  
Awareness](#)



[ID Sought-Offences](#)



[Crime Stoppers](#)



### Coomera District Police Stations

Coomera	5519 5555
Beaudesert	5542 1155
Mudgeeraba	5559 3888
Nth Tamborine	5545 3473
Nerang	5503 8999
Rathdowney	5544 1122
Canungra	5543 5120

Crime Stoppers -  
1800 333 000



Police Link  
131444



*The Crime Bulletin is a joint initiative between the NHW program, Crime Stoppers and the Queensland Police Service.*

**Would you like to be added or removed from the monthly distribution list for this publication?**

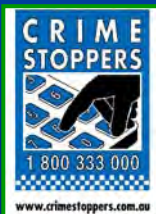
*If so, please email to the Coomera District Crime Prevention Unit on*

[DCPC.Coomera@police.qld.gov.au](mailto:DCPC.Coomera@police.qld.gov.au)



**Crime Happening right now—call 000**

**To report Non urgent crime ring police link 131444**



## What is Policelink?

Policelink is the new number in Queensland to report non urgent incidents including:

- \* Wilful property damage
- \* Stealing offences
- \* Break and enters
- \* Stolen vehicles
- \* Lost property.



Policelink 131 444 aligns with the national number for non-urgent police assistance and is open 24/7. Policelink enhances the client service the Queensland Police Service can provide to you by giving police officers more time to perform operational duties and improving front line police response times.

### **When should you call Policelink?**

Anytime you would like to report a non-urgent crime or incident. If the crime is not happening now, life threatening or there is little likelihood of the suspected offenders in the area, call Policelink 131 444 for non-urgent assistance. You can also contact Policelink for general non-urgent enquiries.

### **What happens when you call 131 444?**

When you contact Policelink, specifically trained Client Service Officers and Police Technical Advisors will receive and process your non-urgent reports and answer your general enquiries. Where appropriate, Policelink staff may issue you with a crime report number for insurance purposes. In many cases your report will be finalised on the first phone call.

### **Why contact Policelink?**

Contacting Policelink 131 444 provides you with an efficient way to report non-urgent incidents saving travelling time and transport costs to your nearest police station. Your call to Policelink also provides the Queensland Police Service with more time to reinvest into proactive policing initiatives.



For example, if you choose to report your stolen wheelie bin or garden hose via Policelink instead of having an officer attending the scene, this will directly enhance community safety through time being reinvested into other operational priorities.

### **Benefits of Policelink**

When you phone Policelink you help reduce the number of calls to existing police stations. Your choice of action increases the ability for frontline police to attend more urgent requests for assistance. Policelink will allow Queensland Police Service resource hours to be re-invested into other priorities and proactive functions to the greater benefit to the community. It is expected Policelink will reduce call volumes to Triple Zero (000) at Police Communication Centres leaving emergency lines open for those people who really need it.



# WHAT PERSONAL PROPERTY CAN BE MARKED WITH MICRODOTS



## What is microdot technology?

Microdots are an easy and modern way of marking property for identification. Microdots are micro-labels, about the size of a grain of sand, which are engraved with a unique PIN (Personal Identification Number). The dots are barely visible to the naked eye and can easily be applied to any household items of value such as televisions, DVD players and cameras.

## Where can I buy microdot kits?

Microdot kits are available via the internet and are available at your local PCYC

# Preventing Shop Lifting

In recent months police from the Crime Prevention Unit have received a number of inquiries from local shop owners asking what action they can take to prevent shop lifting. There are a number of strategies business owners can implement to reduce the likelihood of shoplifting. The most effective strategy is to prosecute offenders each and every time they are caught – without exception.

## Shop Lifters like:

- \* Being ignored by staff
- \* Messy shelves and cluttered stores
- \* Price tags that are easily removed
- \* Easy access to small but valuable items
- \* A relaxed store attitude to shoplifters



## Preventing Shop Lifting-

You should look at employing a range of measures to prevent shoplifting or stealing including:

- \* Store layout and design
- \* Store policy and procedure
- \* Staff education and training
- \* Your local Police Station can arrange for a free Business Security Audit.



## Store Layout and Design-

Make the layout of your store is as open as possible, with good visibility between aisles or shelves:

- \* Keep shelves tidy and goods neatly stacked
- \* Where possible, lock expensive goods in cabinets
- \* Limit the access and exit points to your store
- \* Keep highly sought after and expensive merchandise away from the entry and exit points.
- \* Train staff to greet customers as they enter the store and acknowledge they have been identified.

**Store Policy and Procedures-** Your company policy should be clear advertised to all who enter the store: that police will be called if anyone is caught stealing...regardless of the excuse. Clearly communicate your bag-checking policy upon entrance to the store.

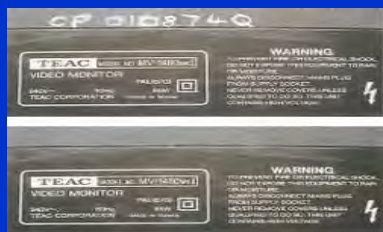
**Prosecution as a deterrent-** Merchants often view prosecution of shoplifters as too expensive and time-consuming. If you don't prosecute, you could be seen as a soft target. Criminals talk to each other..... Prosecuting offenders deters those who are caught from re-offending and returning to YOUR STORE.

### **Remember**

*A thief is less likely to steal from your store if they **believe** the security is tight, staff are **observant** and you are willing to **prosecute**.*



*"Engraving your property remains as another highly visible option to identify ownership of property – this option is still supported by the*



### Volunteers in Policing (VIPs)



*Who are they?*

*VIPs are volunteers that work with the police in community policing matters.*

*VIPs assist police to deliver a range of services designed to reduce crime and to ensure people feel safe. These services include Home Security Audits, Business Security Audits, Engraving Services, Letter box drops, presentations, displays.*

*All VIPs carry with them an official identification card confirming their status as a VIP. If you see them out in the community, be sure to say hello.*

*Would you like to be added to the distribution list for this publication? Send an email to the Coomera District Crime Prevention Unit on [DCPC.Coomera@police.qld.gov.au](mailto:DCPC.Coomera@police.qld.gov.au)*

## Road Safety-Stop and Think

Please drive safely in the current wet weather by driving to the conditions. You can reduce the risk of being involved in a crash by reducing your speed, leaving a greater distance between you and the car in front.

Below are some of the everyday fines motorists receive for disobeying road rules. Think about these fines next time you are behind the wheel of a motor car.

### Exceed speed limit in speed zone by

- less than 13km/h Fined \$133 1 Point
  - at least 13km/h but not more than 20km/h Fined \$200 3 Points
  - more than 20km/h but not more than 30km/h Fined \$333 4 Points
  - more than 30km/h but not more than 40km/h Fined \$466 6 Points
  - more than 40km/h Fined \$933 8 Points
- (Immediate Drivers Licence Suspensions)



### Seat Belts-

#### 264(1) Driver fail to wear seatbelt Fined \$300 3 Points

- Passenger 16 years old or older failing to wear seatbelt Fined \$300 3 Points
- Driver drive with unrestrained passenger 16 years old or older Fined \$300 3 Points
- Drive motor vehicle while passenger < 6 mths old unrestrained Fines \$300 3 Points

### Obeying Traffic Lights

- Fail to stop at red traffic light Fined \$300 3 Points
- Fail to stop at red traffic arrow Fined \$300 3 Points
- Fail to stop at yellow traffic light when driver could have stopped safely Fined \$300 3
- Fail to stop at yellow traffic arrow when driver could have stopped safely Fined \$300 3



### Stop Signs

Fail to stop at 'STOP' sign at intersection Fined \$300 3 Points

### Mobile Phone

Driver use hand-held mobile phone Fined \$300 3 Points

### Liquor Offence

Driver drink liquor while driving Fined \$300



# Crime prevention is everyone's responsibility



# ARMED ROBBERY AWARENESS

## Fatal FIVE

(Fatigue, Alcohol, Speed, Seat Belt and Drug Driving)

These offences are continually targeted throughout the year...

Follow us on:



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<http://twitter.com/QPSmedia>

## Facebook

We are now on Facebook – Queensland Police Service is on Facebook. Sign up for Facebook to connect with Queensland Police Service <http://www.facebook.com/>



## CHECKLIST—POINT OF SALE

- \* Ensure the counter is highly visible and not obstructed from view
- \* Position the registers so customers can not see cash when register open.
- \* Reduce cash amounts at counters to workable minimums
- \* Limit cash held on the premises



## CASH STORAGE

- \* Do not keep excess cash on premises
- \* Advertise security measures have been taken at your business, including minimal cash kept on premises, and after hours staff can not access safes.

## CASH HANDLING

- \* Count cash out of public view in a locked room
- \* Conduct your banking at irregular times
- \* Change your routes to the bank
- \* If possible arrange two staff members to deposit the takings at the bank
- \* Avoid using a bank bag when transferring cash

## CLOSING TIME

Towards the end of trading hours businesses are at greater risk of armed robbery.

- \* When closing, have a minimum of two staff present
- \* Do not allow anyone entry into the business at closing time.
- \* Before leaving you should check for any suspicious activity in the vicinity of the business.

## WHAT TO DO DURING ARMED ROBBERY

During an armed robbery, the most important thing to do is to remain calm! The overall aim is to try and ensure the offender leaves the premises as soon as possible, without injuring or harming anyone. Try to learn the principles of 'CODE A' prior to any incident, so you are prepared if you are targeted.

### C – CALM

Remain calm

### O – OBEY

Do exactly what you are told.

### D – DESCRIPTION

Note the offender(s) features/weapons

### E – EVIDENCE

Where the offender(s) went and what was touched.

### A – ALARM

Activate the alarm and call 000.



# FRAUD

WILL YOU BE  
THE NEXT  
VICTIM?  
KEEP UP TO  
DATE OF  
KNOWN SCAMS  
AND OTHER  
FRAUD ALERTS



OR GO TO  
<http://www.police.qld.gov.au/programs/crimePrevention/fraud/alerts.htm>

*Suburbs  
that had  
multiple  
Stolen  
Vehicle offences  
during the month  
of January 2012*



**UPPER COOMERA**

**PACIFIC PINES**

**NERANG**

**GAVEN**



# SHOP STEALING OFFENCE

Police believe the pictured males may be able to assist with inquiries into a shop stealing that occurred at 1440 hours on the 15/01/12, Bilo Helensvale, Helensvale Plaza Shopping Centre. Persons have proceeded to the hardware aisle where they have stolen store items placing them under their shirts, and exited the store without payment. The suspects were followed by the store manager to a takeaway shop outside the shopping centre where they met up with two females. One of the females has then assaulted the store manager, before the persons left on foot towards Westfield Helensvale via a connecting underpass.

If you are able to assist police with their inquiries please contact the Coomera District Intelligence Unit or Crime Stoppers on 1800 333 000.



**Quote Reference Number  
QP1200050767.**

**\*\*ID OF SUSPECT – ENTER WITH INTENT\*\***

Police believe the pictured male may be able to assist with inquiries into a break & enter offence which occurred at 11pm on 16/01/12, the male has entered the Ox Tavern, Old Pacific Highway, Oxenford. The Tavern was open for business and the male has made his way to the kitchen and rear store room of the BWS Drive-Thru bottle shop which was closed. The male has jemmied open a cupboard door with a pair of scissors located nearby. The offender has then filled his back pack with a quantity of cigarettes and tobacco. If you are able to assist police with their inquiries please contact the Coomera District Intelligence Unit or Crime Stoppers on 1800 333 000.



**Quote Reference Number  
QP1200056343**



## \*\*\*ID SOUGHT – ASSUALT\*\*\*

Police believe the pictured persons may be able to assist police with investigations into an assault that occurred at the Hinterland Hotel, Station Street, Nerang. An argument has begun between the victim and a group of males which spilled out into the front car park of the hotel. The argument has turned into a physical altercation between the parties resulting in the victim sustaining injuries. The offenders have then decamped from the location. If you are able to assist police with their inquires please contact the Coomera District Intelligence Unit or Crime Stoppers on 1800 333 000.

**Quote Reference Number  
QP1101032748**



## Crime Stoppers in Queensland.....

Crime Stoppers is a partnership between the community volunteer organisation Crime Stoppers Queensland Limited and the Queensland Police Service. Crime Stoppers is a community organisation that believes the general public can help make a difference in preventing and solving crime.

Contact with Crime Stoppers can be made one of two ways. The first is through the **FREE** telephone hotline **1800 333 000** through which members of the Queensland community can provide anonymous information about criminal activity. This information is processed by the Queensland Police Service for investigation. Callers may remain anonymous - removing fear of retaliation or becoming involved in court proceedings. Calls are not recorded or taped in any way. Callers are not identified electronically. The telephone caller ID number is not able to be viewed by Crime Stoppers. The second way to provide anonymous information is through the [www.crimestoppers.com.au](http://www.crimestoppers.com.au). The website offers the same protection to your identity as the telephone hotline with the IP address of the computer being removed by the secure servers.



[DCPC.Coomera@police.qld.gov.au](mailto:DCPC.Coomera@police.qld.gov.au)

The Coomera District Crime Prevention Unit is available to conduct **FREE security audits** of your home and business. This includes a **FREE engraving service** if desired. For an appointment, please contact the Coomera District Crime Prevention Unit on 55147946 or via email address

### **CRIME BULLETIN EDITIONS**

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