



# EXTORTION AND SUSPECTED INTENTIONAL PRODUCT CONTAMINATION

## Advice To Potential Victims





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# Extortion and Suspected Intentional Product Contamination

This document has been prepared to provide education to organisations and their employees on how to best handle a suspected intentional product contamination or extortion demand. This advice is equally applicable to a suspected intentional product contamination incident that is not accompanied by an attempt at extortion.

The information contained in this brochure will enable organisations and their employees to assist police in bringing perpetrators to justice and prevent injury to innocent people or financial loss to the organisation.

As the threat is generally not initially made to police, the police rely heavily upon the information gleaned from the extortionist by the person receiving the threat.

## Where A Threat Is Received Via A Phone Call

Note taking has a significant part to play in the investigation of crime. The person receiving the product contamination threat or extortion demand call must maintain comprehensive notes.

### 'If it's worth a mental note – it's worth a written one'

The following points are a guide to what things should be paid attention to, but are by no means exhaustive.

#### Time and date the call was received and on which telephone line

- > Did the caller ask for a certain area within the organisation?
- > Did the caller ask to speak to a particular person by name?









