






DELIVERING SERVICES TO LOCAL COMMUNITIES



The Service's organisational structure has been designed to support the effective and efficient delivery of policing services to the Queensland community. The majority of policing services are provided through the eight geographical regions, with two central commands providing specialist support to regional operations as required. The Ethical Standards Command, in conjunction with the Criminal Justice Commission Police Group, the four corporate divisions and the two units reporting to the Commissioner provide specialist support and advice to facilitate the delivery of ethical and professional policing services. This structure ensures that Assistant Commissioners in the Service's eight regions have sufficient flexibility, within the Service's overall strategic management framework, to develop and implement policing strategies that best suit the needs of their local areas.

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| <p>Far Northern Region</p>  | <p><i>Contact Details:</i></p> <p>Far Northern Region Headquarters 14-16 McLeod Street CAIRNS QLD 4870</p> <p>Tel: (07) 4031 2727 Fax: (07) 4031 5146</p> <p>Postal Address: PO Box 7419 CAIRNS QLD 4870</p> | <p>Assistant Commissioner: Colin McCallum</p> <p>Districts: 3 (Cairns, Mareeba, Innisfail)</p> <p>Population: 227,218</p> <p>Area (square kms): 289,384</p> <p>Human Resources: 543 Police Officers 136 Staff Members</p> |
| <p>Northern Region</p>  | <p><i>Contact Details:</i></p> <p>Northern Region Headquarters 3rd Floor Northtown Centre Flinders Mall TOWNSVILLE QLD 4810</p> <p>Tel: (07) 4726 4666 Fax: (07) 4726 4613</p> <p>Postal Address: PO Box 2293 TOWNSVILLE QLD 4810</p> | <p>Assistant Commissioner: David Jefferies</p> <p>Districts: 2 (Mt Isa, Townsville)</p> <p>Population: 234,899</p> <p>Area (square kms): 548,907</p> <p>Human Resources: 552 Police Officers 161 Staff Members</p> |

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| <p>Central Region</p>  | <p><i>Contact Details:</i></p> <p>Central Region Headquarters Level 2 212 Quay Street ROCKHAMPTON QLD 4700</p> <p>Tel: (07) 4938 4880 Fax: (07) 4922 6300</p> <p>Postal Address: PO Box 221 ROCKHAMPTON QLD 4700</p> | <p>Assistant Commissioner: Bob Cassidy</p> <p>Districts: 4 (Longreach, Mackay, Rockhampton, Gladstone)</p> <p>Population: 325,309</p> <p>Area (square kms): 401,807</p> <p>Human Resources: 586 Police Officers 134 Staff Members</p> |
| <p>North Coast Region</p>  | <p><i>Contact Details:</i></p> <p>North Coast Region Headquarters 61 The Esplanade MAROOCHYDORE QLD 4558</p> <p>Tel: (07) 5443 9555 Fax: (07) 5443 9233</p> <p>Postal Address: PO Box 553 MAROOCHYDORE QLD 4558</p> | <p>Assistant Commissioner: John Walker</p> <p>Districts: 5 (Bundaberg, Maryborough, Gympie, Sunshine Coast, Redcliffe)</p> <p>Population: 635,695</p> <p>Area (square kms): 55,923</p> <p>Human Resources: 897 Police Officers 164 Staff Members</p> |
| <p>Southern Region</p>  | <p><i>Contact Details:</i></p> <p>Southern Region Headquarters 303 Margaret Street TOOWOOMBA QLD 4350</p> <p>Tel: (07) 4639 1125 Fax: (07) 4639 1346</p> <p>Postal Address: PO Box 1333 TOOWOOMBA QLD 4350</p> | <p>Assistant Commissioner: Peter Freestone</p> <p>Districts: 6 (Charleville, Roma, Dalby, Warwick, Toowoomba, Ipswich)</p> <p>Population: 413,112</p> <p>Area (square kms): 431,484</p> <p>Human Resources: 691 Police Officers 141 Staff Members</p> |

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| <p>South Eastern Region</p>  | <p><i>Contact Details:</i></p> <p>South Eastern Region Headquarters Surfers Paradise Police Complex 68 Ferny Avenue SURFERS PARADISE QLD 4217</p> <p>Tel: (07) 5570 7999 Fax: (07) 5570 7985</p> <p>Postal Address: PO Box 7515 GOLD COAST MAIL CENTRE QLD 9726</p> | <p>Assistant Commissioner: Allan Roberts</p> <p>Districts: 2 (Logan, Gold Coast)</p> <p>Population: 624,649</p> <p>Area (square kms): 4,495</p> <p>Human Resources: 1,013 Police Officers 160 Staff Members</p> |
| <p>Metropolitan North Region</p>  | <p><i>Contact Details:</i></p> <p>Metropolitan North Region Headquarters 8th Floor Century House 316 Adelaide Street BRISBANE QLD 4000</p> <p>Tel: (07) 3258 2600 Fax: (07) 3258 2606</p> <p>Postal Address: GPO Box 1440 BRISBANE QLD 4001</p> | <p>Assistant Commissioner: Allan Honor</p> <p>Districts: The Metropolitan North Region does not have police districts. It has a flattened organisational structure with a shortened chain of command through nine divisions: Boondall, Brisbane City, Brisbane Watchhouse, Hendra, Ferny Grove, Fortitude Valley, Indooroopilly, Petrie, Sandgate.</p> <p>Population: 525,531</p> <p>Area (square kms): 1,265</p> <p>Human Resources: 943 Police Officers 163 Staff Members</p> |
| <p>Metropolitan South Region</p>  | <p><i>Contact Details:</i></p> <p>Metropolitan South Region Headquarters 1993 Logan Road UPPER MT GRAVATT QLD 4122</p> <p>Tel: (07) 3849 0333 Fax: (07) 3849 0344</p> <p>Postal Address: PO Box 6464 UPPER MT GRAVATT QLD 4122</p> | <p>Assistant Commissioner: John Banham</p> <p>Districts: 3 (South Brisbane, Oxley, Wynnum)</p> <p>Population: 584,816</p> <p>Area (square kms): 1,007</p> <p>Human Resources: 782 Police Officers 123 Staff Members</p> |

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| <p>State Crime Operations Command</p>  | <p><i>Functions:</i></p> <p>State Crime Operations Command responds to major and organised crime on a statewide basis. The Command supports regional operations with the provision of high quality investigative services, specialist staff and access to sophisticated technology.</p> | <p>Assistant Commissioner: Graham Williams</p> <p>Organisational Units: Crime Operations Branch, Bureau of Criminal Intelligence Queensland</p> <p>Human Resources: 482 Police Officers 119 Staff Members</p> |
| <p>Operations Support Command</p>  | <p><i>Functions:</i></p> <p>Operations Support Command supports regional operations by maintaining a range of specialist support functions that can be accessed and utilised to enhance local policing responses to extraordinary incidents and events. The Command also provides technical, policy and professional support and maintains specialist expertise for the management of disasters and other major events.</p> | <p>Assistant Commissioner: Bob Atkinson</p> <p>Organisational Units: Policing Advancement Branch, Legal Services Branch, Specialist Services Branch, Forensic Services Branch, Disaster and Major Events Planning Branch, State Traffic Support Branch, Communications Branch.</p> <p>Human Resources: 519 Police Officers 262 Staff Members</p> |
| <p>Ethical Standards Command</p>  | <p><i>Functions:</i></p> <p>Ethical Standards Command is responsible for the promotion of ethical behaviour, discipline and professional practice within the Service.</p> | <p>Assistant Commissioner: John McDonnell</p> <p>Branches: Ethical Practice Branch, Inspectorate and Evaluation Branch, Internal Investigations Branch</p> <p>Human Resources: 58 Police Officers 22 Staff Members</p> |
| <p>Criminal Justice Commission Police Group</p>  | <p><i>Functions:</i></p> <p>The CJC Police Group performs duties within the Official Misconduct Division and Witness Protection Division of the Criminal Justice Commission.</p> | <p>Director of Witness Protection and Operations, CJC: Assistant Commissioner Andrew Kidcaff</p> <p>Human Resources: 89 Police Officers</p> |

**Administration
Division**



Functions:

The Administration Division performs general corporate administrative duties and manages logistics, weapons licensing, property and facilities, and freedom of information matters.

Director:

Bob Carson

Organisational Units:

Administration Branch, Freedom of Information Unit, Logistics Branch, Property and Facilities Branch, Weapons Licensing Branch.

Finance Division



Functions:

The Finance Division is concerned with accounting operations, accounting policy and reporting, systems accounting and management accounting. Finance Division is responsible for ensuring that the Service's accounting procedures comply with State Government standards.

Director:

John Just

**Human
Resources
Division**



Functions:

The Human Resources Division is responsible for recruiting and training new officers in line with the Service's 10-Year Staffing Plan and providing a range of professional development programs for officers and staff members at all levels within the Service. In addition, the Division manages the Service's industrial relations responsibilities, including Workplace Health and Safety obligations.

Director:

David Gill

Organisational Units:

Human Resource Development Branch, Human Resource Management Branch, Health, Safety and Industrial Relations Branch.

**Information
Management
Division**



Functions:

The Information Management Division is responsible for the provision of a range of services including information planning; information systems development and implementation; management of corporate databases; maintenance of the Service's Intranet; crime statistics; forensic mapping and cartography; library services; and central management of warrants and criminal histories.

Director

Denis Luttrell

Organisational Units:

Information Planning Branch, Information Resource Centre, Information Systems Branch, Police Information Centre, Information Security Section.

**Office of the
Commissioner**



Functions:

The Office of the Commissioner provides strategic advice and executive support to the Commissioner through strategic planning, policy coordination and development, Cabinet legislation and liaison, legal advice, organisational change and improvement and cross-cultural liaison.

Director:
Ray Beaufoy

**Media and
Public Relations
Branch**



Functions:

The Media and Public Relations Branch manages and coordinates media liaison, marketing and public relations for the Service.

Director:
Brian Swift

Notes on Staffing Levels

1. A total of 266 police officers and 891 staff members are allocated across the four Corporate Services divisions, Office of the Commissioner, Media and Public Relations Branch, and other agencies such as the Queensland Crime Commission, the National Crime Authority and the Australian Bureau of Criminal Intelligence.
2. A total of 431 employees are allocated across the State under a general category which incorporates nurses, pilots, cleaners and gardeners.
3. The figures for the category 'Staff Members' includes Public Service Officers, Police Liaison Officers, Communication Room Operators, Assistant Watchhouse Officers, and Queensland Aboriginal and Torres Strait Islander Police.

