

## Year in Review

- After 41 years of service, including eight years as Commissioner, Jim O'Sullivan retired from the Queensland Police Service on 31 October 2000. Mr Bob Atkinson took over as the 17th Queensland Commissioner of Police on 1 November 2000. The new Commissioner's vision for the Service is founded on four key principles: Professionalism; People; Performance; and Partnerships.
- The inherent risks associated with policing were highlighted during the year with the tragic loss of two police officers who were killed in the line of duty while responding to calls for Service from the Queensland community.
- To promote public safety, the Service assisted with the management of a range of major sporting and entertainment events during the financial year. This included activities associated with the 2000 Sydney Olympic Games and the Centenary of Federation celebrations. The Service also undertook extensive planning for the 2001 Goodwill Games, and the Commonwealth Heads of Government Meeting and associated royal visit by Her Majesty, Queen Elizabeth II, which were scheduled for October 2001, and then postponed to 2002.



- The *Police Powers and Responsibilities Act 2000* commenced in July 2000, consolidating the majority of police powers into one Act. The introduction of the legislation was supported by extensive training and a 24-hour help line for operational police.
- In line with the Service's 10-Year Staffing Plan, an additional 357 police positions were approved in 2000-01, increasing the

total number of police officers to almost 7,800. An additional 60 staff member positions were also approved, bringing the total number of staff members supporting policing operations to almost 3,000.

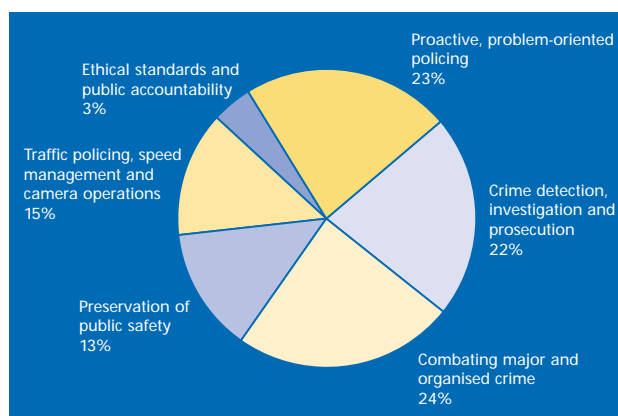
- Project Lighthouse continued to deliver improved operational training and equipment to police. As a result, police responding to situations requiring the use of force now have a broader range of options for protecting themselves and the community and includes the provision of new equipment. In 2000-01, the Service purchased an additional 3,100 Glock pistols, 85 weapons clearing stations, and over 10,000 Oleoresin Capsicum (OC) spray canisters.
- The Service continued its strong commitment to developing the technological and scientific infrastructure supporting police. Significant achievements included the launch of the national CrimTrac system and the National Automated Fingerprint Identification System (NAFIS). In addition, \$1.9 million was allocated to support the State-wide implementation of DNA analysis.

- A number of major investigations conducted during the year demonstrated the value of advances in information technology, and forensic and scientific analysis to policing operations. For example, in partnership with the New South Wales Police Service, the Service investigated an attempted extortion of the Herron and Panadol pharmaceutical companies, resulting in the arrest of a person on a number of charges. In addition, a major operation targeted the sexual assault of a child in the State's north, resulting in the arrest of a person and the initiation of further investigations.
- The Service continued to work in partnership with Queensland Transport, the Department of Main Roads, other government agencies and the private and community sectors to reduce the level and degree of road trauma in the community. Traffic policing infrastructure continued to be upgraded with the completion of a three-year program to replace hand-held radar speed detection devices with more versatile and effective laser-based devices. The Service also developed a Pacific Motorway Road Safety and Enforcement Strategy to provide a framework for the effective management of enforcement along the new motorway.
- The Service introduced an Operational Performance Review process to facilitate constructive, supportive performance management reviews. The process enables the Commissioner to hold regular, performance-focussed meetings with regional and district managers and other members of the Senior Executive. The ultimate aim of the process is to improve the delivery of policing services to the community.
- The Service commenced a trial of a revised discipline process, which focuses on timely managerial resolution of complaints made against members of the Service, in July 2000. An initial evaluation of the Project Resolve trial indicates that the new process facilitates a greater willingness to report incidents that are able to be resolved by developmental rather than punitive means.
- A number of Service initiatives were recognised during the year by external awards programs, valuing excellence in public sector management and training. The Reducing Air Freight Theft (RAFT) project won the 'Improvements in Services to Business' category of the 2000 Premier's Awards for Excellence in Public Sector Management. The e-Career Education Program won the Queensland Training Award 2000 for 'Best Public Sector Training Initiative'.

Staffing	1999 - 2000	2000 - 2001
Police Officers	7,421	7,767
Police Recruits	279	315
Staff Members	2,907	2,981
Total Employees	10,607	11,063

Notes:  
 1. Staffing numbers refer to actual employees, not 'full time equivalent' employees.  
 2. 'Staff Members' refers to employees other than police officers or police recruits.  
 3. All staffing numbers are as at 30 June of the year under review.

Finance	1999 - 2000	2000 - 2001
ASSETS Property, Plant & Equipment	\$608M	\$651M
KEY EXPENSES Employee Expenses Supplies & Services	\$595M \$97M	\$639M \$106M
KEY REVENUES Output Revenue	\$726M	\$783M



Note: Funding is not reported as a discrete item for the Corporate Support output. In line with the principles for Managing for Outcomes, and in recognition of the strong link between infrastructure and effective service delivery, this funding is proportionately allocated across the Service's first six outputs.