



FBI Conference, Gold Coast, May 2003.

- In February 2003, the Service established a Counter Terrorism Coordination Unit, to give expert strategic advice to government and assist in the coordination of the State's counter-terrorism strategies.
- Thirteen Disaster Victim Identification Squad officers were deployed to Bali, as part of an Australian contingent, to assist the Indonesian Government following the terrorist attack in Bali.
- Since May 2000, 24 Queensland Police Service officers have been deployed to East Timor as peace-keepers with the United Nations. The last contingent of police officers from Australia will be deployed to East Timor in November 2003. The Service will deploy another two police officers, before the withdrawal of all elements of the United Nations from East Timor in June 2004.
- The Queensland Government and Queensland Police Service jointly hosted the 7th Asia Pacific Region, Federal Bureau of Investigation (FBI) National Academy Associates (FBINAA) Retraining Conference. The Conference theme, *The Impact of Global Terrorism on Law Enforcement Agencies*, focused on terrorism prevention, immediate response and consequence management.
- The Service formally implemented Operational Performance Reviews in July 2002. Each police district's performance is assessed in relation to five operational and three corporate priorities: personal safety; property crime; calls for service; major events / critical incidents; unique district issues; human resource management; financial management; and professional standards and ethical practices.
- The Client Service Charter and Standards, introduced into the Service in July 2002 after extensive consultation, established the level of service that the Queensland community can expect from the Service.
- The Service provided additional Police Beats at Manoora, Narangba, Mango Hill and Beachmere, and constructed Police Shopfronts at Milton/Paddington and Deception Bay.
- Five Tactical Crime Squads were established during 2002–03. A total of 16 Tactical Crime Squads will be established by February 2004 to target known crime hotspots and drug-related offences. The first 11 Squads of 14 officers have commenced operations in the Gold Coast; Logan; South Brisbane; Brisbane Central; Toowoomba; Ipswich; Sunshine Coast; Rockhampton; Mackay; Townsville and Cairns. A further seven officers have been attached to the Cairns Tactical Crime Squad to provide services to the Cape York and Torres Strait area.
- The State Flying Squad commenced operations in January 2002. A further seven officers were appointed to the Squad in 2002–03, to take the Squad's strength to 14 officers.
- In November 2002 the Queensland Government's tough new 'anti hoon' legislation which amended the *Police Powers and Responsibilities Act 2000* came into effect to counter dangerous and nuisance driving practices. Under this legislation police have the authority, in certain circumstances, to impound vehicles and obtain court orders for the forfeiture of vehicles. In the period between 4 November 2002 and 30 June 2003, 596 vehicles were confiscated for first offences and four drivers were detected committing a second offence.

- The Service established a Tourist Oriented Policing Unit to enhance the safety and security of tourists by assisting police officers to respond to the particular needs of tourists within their local areas, and also to be the principal point of contact for the tourism industry.
- The introduction of two additional dog / handler teams to assist in drug detection, and the restructuring of specialist dog teams, brought the number of drug dog teams to six.
- A new complaints management system was introduced that has increased the self-regulation by the Service of less serious misconduct, as well as increasing supervisor accountability and the use of managerial resolution strategies in the handling of complaints.
- To comply with the National Association of Testing Authorities (Australia) (NATA), the Service continued to upgrade its forensic facilities and the purchase of essential forensic equipment, including 15 additional specialist motor vehicles, 90 fingerprint kits and 12 forensic light sources.
- The *Domestic Violence Legislation Amendment Act 2002* (Qld) was proclaimed in March 2003, broadening the range of domestic relationships included under the domestic violence legislation. Statewide domestic violence training was provided to all police in relation to these amendments.
- The Service, in conjunction with Queensland Transport, has continued to review and enhance the high profile *Fatal Four* road safety campaign. A revised *Fatal Four* advertising campaign places an increased emphasis on the role that police play in reducing the incidence of road trauma.
- The Service conducted a leadership training program for all staff with supervisory responsibilities. The *Supportive Leadership Program* was developed to reduce employee stress through improved leadership.

Staffing	2001 - 2002	2002 - 2003
Police Officers	8,053	8,434
Police Recruits	315	270
Staff Members	3,142	3,257
Total Employees	11,510	11,961

Notes:

1. Staffing numbers refer to actual employees, not "full time equivalent" employees.
2. "Staff Members" refers to employees other than police officers or police recruits.
3. All staffing numbers are as at 30 June of the year under review.

Finance	2001 - 2002	2002 - 2003
ASSETS		
Property, Plant & Equipment	\$691M	\$744M
KEY EXPENSES		
Employee Expenses	\$687M	\$736M
Supplies & Services	\$115M	\$112M
KEY REVENUES		
Output Revenue	\$829M	\$901M



Police officers enhance safety and security at major events.