

New system designed to improve crime-solving ability

By Sonia Giovannetti, QPRIME Communications

Police have begun using the first phase of a new information management system designed to give them greater capacity to detect, prevent and solve crime in Queensland.

Statewide access to Phase 1 of the Queensland Police Records and Information Management Exchange (QPRIME) system was completed on June 20.

Police officers are now managing missing persons, street/stop checks, Crime Stoppers files, sudden deaths, traffic crashes, marine and traffic complaints in the system.

Assistant Commissioner Ian Stewart, Ethical Standards Command said when fully implemented QPRIME would replace more than 234 information systems currently in use to become the single operational system for the Queensland Police Service (QPS).

“Like any large organisation, QPS information systems have evolved to meet our information management needs over time.

“Prior to the introduction of

QPRIME there was limited opportunity for data integration, analysis and business reporting on places, incidents, people and vehicles.

“Police officers had to search numerous systems and manual records to find the information they needed,” he said.

QPRIME will provide police with an improved ability to solve crime by providing faster access to a single source of information.

This system also has the ability to capture and validate more relevant information on police incidents than previous systems.

“An integrated technology system will provide police officers across the state with faster and easier access to information when investigating crimes and occurrences by giving them greater IT capability to share integrated information, no matter their location,” Assistant Commissioner Stewart said.

QPRIME is based on a proven law-enforcement system currently used in a number of policing organisations worldwide – the

NICHE Records Management System.

The system’s main software component offers the QPS the opportunity to grow and adapt to technological advancements.

“This strategy which has been adopted by several overseas policing jurisdictions is proving successful, maximising investment by encompassing the majority of operational policing work practices into one integrated system, which is the core of QPRIME,” Assistant Commissioner Stewart said.

The benefits of QPRIME to operational policing and Queensland communities include:

- improved ability to prevent, detect, solve and resolve crime by providing faster access to a single source of quality information
- improved community and police officer safety by providing access to information which allows police to better identify high-risk situations and trends
- improved ability to capture and share information with partner agencies

- improved decision-making support for police in interpreting and responding to incidents; sophisticated information analysis tools to enable police to analyse a problem and identify the most appropriate response

- improved task management and workload balancing
- enhanced accountability and risk management.

Because of the large scale of the project, the system will be introduced in three phases.

In Phase 2, all crime, property, domestic violence, custody, prosecutions and court results will be completely managed through QPRIME along with an extensive information analysis tool and a geographical information systems component.

Following Phase 2 implementation, further opportunities for QPRIME to support operational policing in areas such as warrants management, liquor licensing and management, weapons licensing and mobile opportunities will be evaluated.

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