

Queensland Police Service Strategic Plan 2009 - 2013



The Queensland Police Service is committed to providing a safe and secure environment that supports the Government's Toward Q2 ambitions including Fair – Safe and Caring Communities. The QPS also contributes to a range of national, state and local initiatives including Closing the Gap on Indigenous Disadvantage and the National Road Safety Strategy.

Vision

Queensland is a safe and secure place to live, visit and do business.

Mission

To deliver high quality, innovative, progressive and responsive policing services.

Values

Professionalism

We provide quality policing services with integrity and accountability for outcomes.

Performance

We provide efficient and effective services and pursue continuous improvement.

People

We develop and support our workforce and respond to the needs of our clients, recognising diversity and culture.

Partnerships

We engage communities and work collaboratively to provide policing services.

Objectives

- To reduce the incidence and impact of crime and road trauma in Queensland.
- To strengthen Queensland's capacity to plan for, respond to, and recover from disasters and major events.
- To enhance community confidence in, and satisfaction with, policing in Queensland.

Strategies

- Prevent, respond to, investigate and solve crime.
- Conduct traffic enforcement and road safety initiatives.
- Plan for and respond to disasters and major events.
- Promote ethical and professional behaviour.

Performance Indicators

- Rate of recorded offences:
 - against people; and
 - involving property.
- Rate of road crash fatalities
- Percentage of people satisfied or very satisfied with:
 - police dealing with public order problems;
 - police dealing with disasters and major events; and
 - police services.
- Public perception of police professionalism.



Current challenges and risks will be managed by focusing on the strategic priorities outlined below and reviewed annually.

Challenges and Risks

- Increased road usage in a large State with a dispersed population
- Transnational and technology-enabled crime
- Climate change
- Economic volatility
- Over-representation of vulnerable persons in the criminal justice system
- Drug and alcohol usage and the impact on public safety

Strategic Priorities 2009–10

Police Service Delivery

- Road safety
- Major and organised crime
- Domestic and family violence
- The interaction between police and children and youth
- The interaction between police and vulnerable people, particularly Indigenous people, homeless people, and those with a mental illness or intellectual disability
- Alcohol and drug misuse and their impacts on public safety
- Social order issues, including public space enjoyment
- Disaster management – all phases, from planning to recovery

Service Delivery Support

- Professional and ethical conduct
- Corporate governance, particularly in relation to assets and major projects, including impacts of environmentally friendly policy and practices
- Strategic and operational planning
- Access to and sharing of information and intelligence through information and communications technology
- Maximising the benefits of QPRIME
- Client-focused services and efficient business practices
- Workplace health and safety
- Strategic workforce planning and modelling
- Streamlined selection practices
- Aboriginal and Torres Strait Islander recruitment, including through the Justice Entry Program
- Infrastructure, particularly in Indigenous communities
- Operational equipment

