



Queensland Police Service Strategic Plan 2010–2014



Our Role The Queensland Police Service provides quality policing services 24 hours a day to Queensland residents and visitors.

Vision Queensland is a safe and secure place to live, visit and do business.

Mission To deliver high quality, innovative, progressive and responsive policing services.

Values

Professionalism

We provide quality policing services with integrity and accountability for outcomes.

Performance

We provide efficient and effective services and pursue continuous improvement.

People

We develop and support our workforce and respond to the needs of our clients, recognising diversity and culture.

Partnerships

We engage communities and work collaboratively to provide policing services.

Links to other strategies

The Queensland Police Service is committed to providing a safe and secure environment that supports the Government's *Toward Q2: Tomorrow's Queensland* ambitions, particularly *Fair—Supporting safe and caring communities*. The QPS also contributes to a range of national, state and local initiatives including Closing the Gap on Indigenous Disadvantage and the National Road Safety Strategy.

Objectives

To enhance community confidence in, and satisfaction with, policing in Queensland.

To reduce the incidence and impact of crime and road trauma in Queensland.

To strengthen Queensland's capacity to plan for, respond to, and recover from disasters and major events.

Strategies to achieve objectives

- Promote ethical and professional behaviours.

- Prevent, respond to, investigate and solve crime.
- Conduct traffic enforcement and road safety initiatives.

- Plan for and respond to disasters and major events.

Performance indicators

- Percentage of people satisfied or very satisfied with police services.
- Public perception of police professionalism.

- Rate of recorded offences against people and involving property.
- Rate of road crash fatalities.

- Percentage of people satisfied or very satisfied with:
 - police dealing with public order problems;
 - police dealing with disasters and major events.

Key challenges

- Population ageing and growth, especially in South East Queensland.
- Global economic volatility and potential increases in property crime.
- Rising government and community expectations.
- Continuing over-representation of vulnerable persons in the criminal justice system.
- Advancements in technology-facilitated crime and growth in transnational crime.
- Climate change and the risk of more natural disasters and human and animal contagions.
- Higher use of an expanding Queensland road network and the risk of more road crashes.

These challenges will place pressure on police resources and require:

- planning and coordination with other emergency management and law enforcement agencies;
- partnerships with other justice and social service agencies;
- effective, evidence based policing strategies; and
- innovative service delivery models.