



Queensland Police Service Strategic Plan 2011–2015



Our Vision is to help make Queensland a safe and secure place to live, visit and do business

Our Purpose is to deliver quality policing services 24 hours a day

We value

Professionalism

Providing quality policing services with integrity and accountability for outcomes

Performance

Providing efficient and effective services and pursuing continuous improvement

People

Developing and supporting our workforce, responding to the needs of our clients and recognising diversity and culture

Partnerships

Engaging communities and working collaboratively to provide policing services

Our objectives are to:

We measure their achievement by the:

Our strategies are to:

Enhance community safety and security

- Rate of reported and cleared crime
- Level of preparedness for, and response to, disasters, major events and other incidents
- Rate of traffic offences and road crashes

- Prevent, respond to, investigate and solve crime
- Strengthen Queensland's capacity to manage disasters, major events and other incidents, using an 'all hazards' approach
- Develop partnerships to address public order and safety issues
- Conduct intelligence-led traffic enforcement and road safety initiatives

Increase community confidence and satisfaction with police

- Level of community confidence in police
- Level of satisfaction with police services
- Rate of complaints

- Promote community understanding of police actions and activity
- Enhance professionalism through excellence in training, and strong performance management

By improving public confidence and feelings of safety, our strategies support the Government's ambition to be *Fair—Supporting safe and caring communities*. We also contribute to a range of national, state and local initiatives including *Closing the Gap on Indigenous Disadvantage* and the *National Road Safety Strategy*.

Our key challenges and risks are the:

Our annual priorities are to:

Increase in complaints and decline in community confidence in, and perceptions of, police

Continued over-representation of vulnerable persons in the criminal justice system

Rise in risky drinking, anti-social behaviour and violence by young people

Continued increase in the number of victims of domestic violence

Globalisation, and increased use and accessibility of technology, which are facilitating serious and organised crime

Legislative change and an increase in the severity of natural disasters and human and animal contagions arising from climate change

Increase in the use of the Queensland road network, which brings the risk of more road crashes

Demographic changes, rising demands for service, limited police numbers and higher labour costs

Increase in the environmental and financial cost of natural resources

Planned major projects and known funding constraints

Deliver high quality client service and encourage staff to own and display the Queensland Police Service values

Work with government, non-government, private sector agencies and the community, to prevent crime

Reduce anti-social behaviour and youth violence

Reduce the community impact of domestic and family violence

Target major and organised crime, particularly fraud and outlaw motorcycle gangs, by enhancing inter-jurisdictional cooperation and seizing the proceeds of crime

Promote a coordinated, 'all hazards', all agency approach to managing disasters, major events and other incidents

Develop effective, evidence-based traffic policing strategies

Ensure operational police time is used efficiently and effectively to service demand across the State

Improve Queensland Police Service waste, water and energy management

Deliver major projects on time and within scope and budget