

## **QPS NPC Online Transformation project**

Candidate flow

May 2023



### What's different?

- New online application form
- New document set

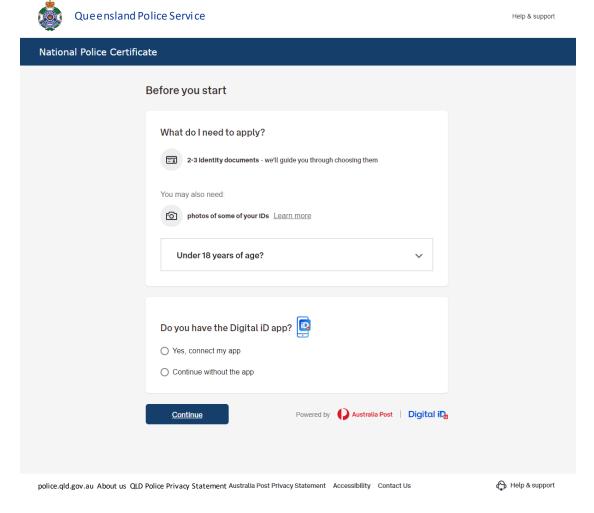
Australian Driver Licence	Australian Passport	Foreign Passport with an Australian Visa	Medicare Card	Health Care Card
Australian Birth Certificate	Australian Citizenship Certificate	ImmiCard	Pensioner Concession Card	Commonwealth Seniors Health Card

Applicants require 2 documents including 1 commencement document and 1 photo document.

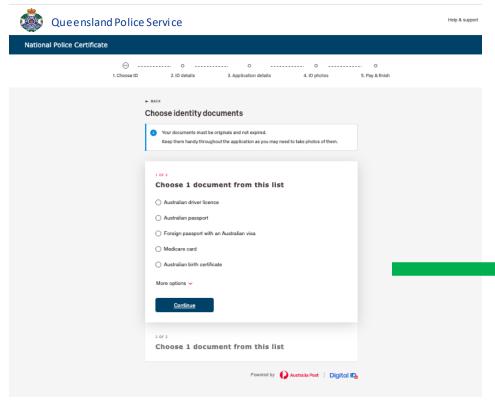
New certificate delivery (see second slide pack)

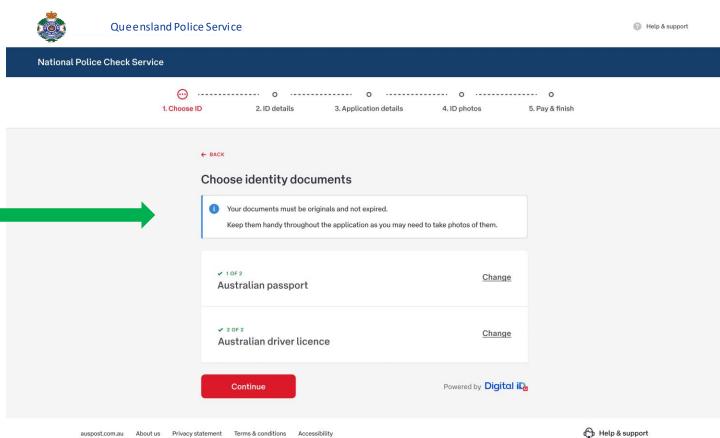
# Inputting document & personal information



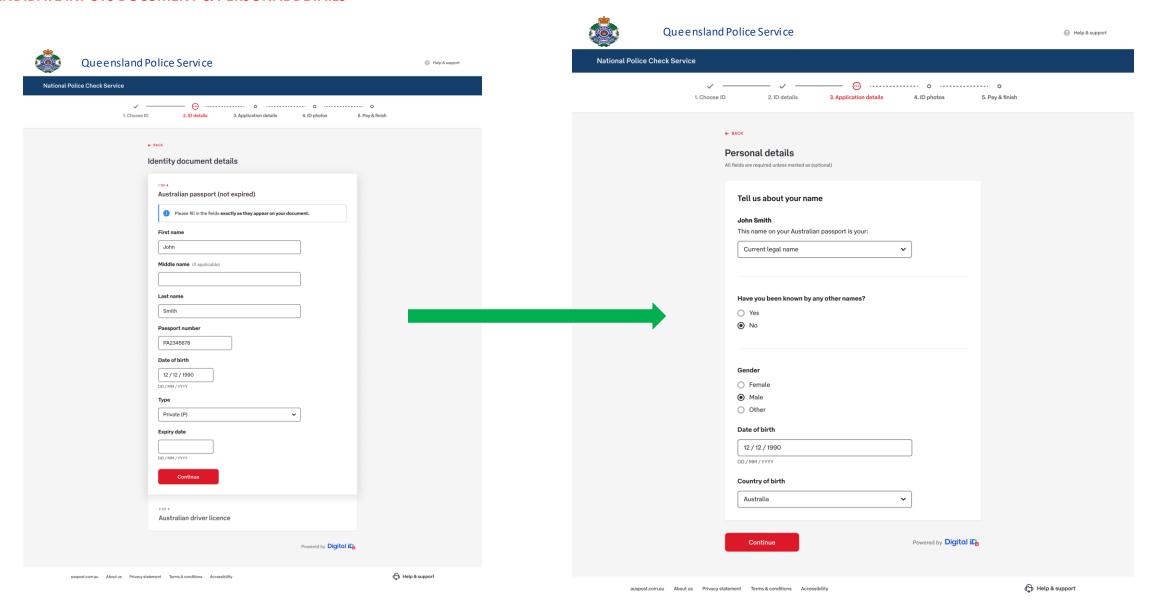


#### **CANDIDATE SELECTS DOCUMENTS**

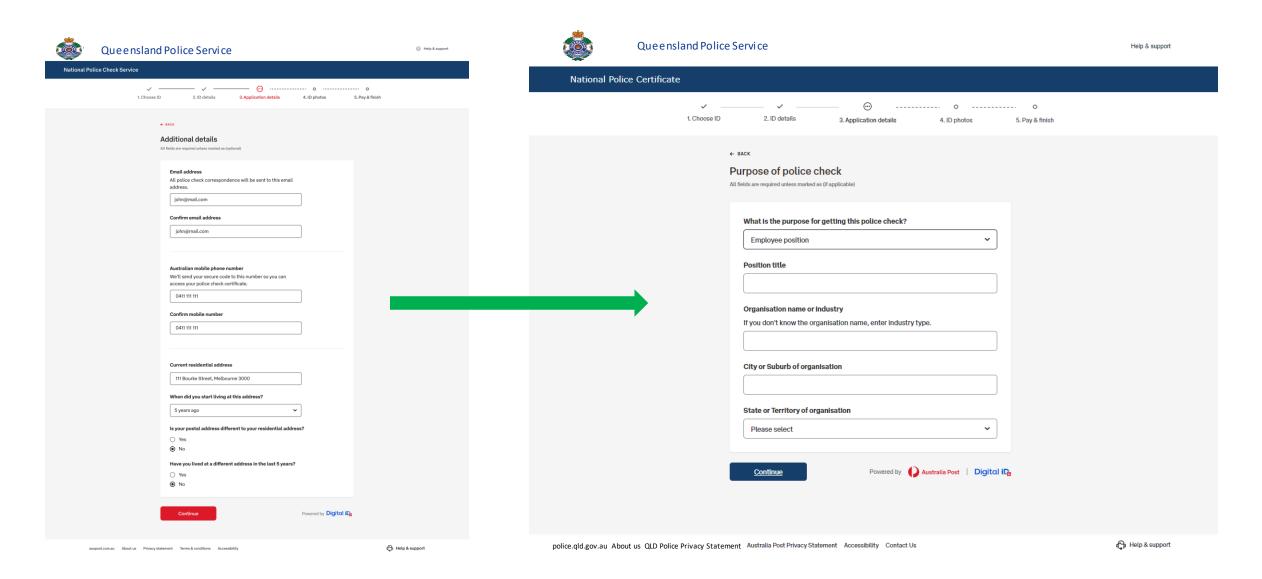




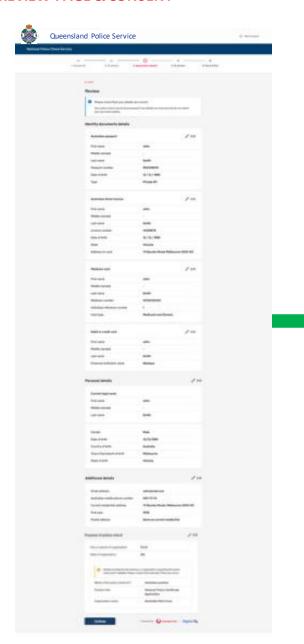
#### **CANDIDATE INPUTS DOCUMENT & PERSONAL DETAILS**

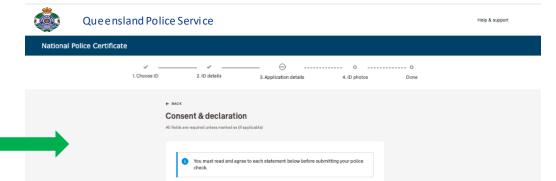


#### **CANDIDATE INPUTS ADDITIONAL DETAILS & PURPOSE DETAILS**



#### **CANDIDATE REVIEW PAGE & CONSENT**





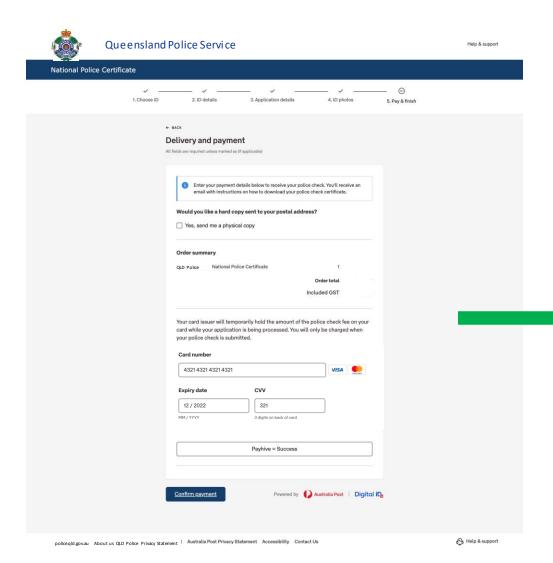
### Finishing your application – two possibilities

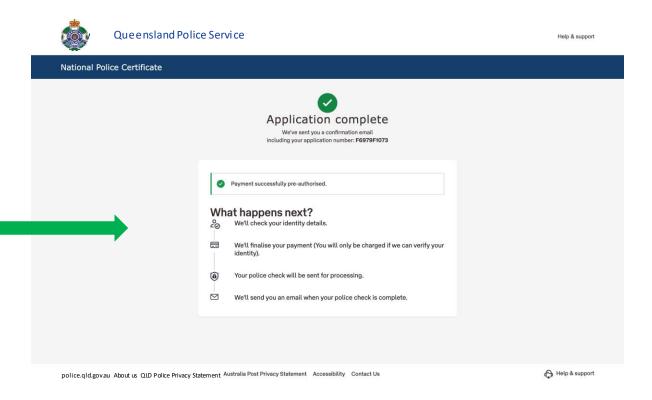
Option A) Finish online (if all documents pass back to source check)

Option B) Finish in person at the Post Office



#### **OPTION A) FINISH ONLINE**





#### **OPTION B) FINISH IN PERSON AT POST OFFICE**



