



FACT SHEET

Giving consent for electronic service of documents by the Queensland Police Service

With your consent, certain *prescribed documents** may be electronically served on you by Queensland police officers. Electronic service means sending documents to your personal email address or your personal mobile phone number.

A personal email address or mobile phone number is:

- personal to you only (i.e., not shared with anyone else);
- not a work email address or work phone number; and
- readily accessible to you.

You will be asked for your consent in person by a police officer. By providing consent, you agree to supply the Queensland Police Service with your personal email address and personal mobile phone number.

By giving consent, you also agree to receive any *related documents*** by electronic service. You further agree that you will be able to access the electronic documents within a reasonable amount of time.

Documents served electronically are taken to have been served on you on the day and at the time the documents were sent to you. It is important you read the document/s carefully.

Consent for electronic service of documents continues for 6 months from the day it is given, unless:

- consent is withdrawn by you earlier through written notice to QPS.
- you are detained in a corrective services facility or detention centre.
- you are detained in an authorised mental health service or public sector health service facility under provisions of the *Mental Health Act 2016*.

To withdraw your consent visit: www.police.qld.gov.au/policelink-reporting. To change your email address or mobile phone number you will need to advise a police officer in person, where you may be asked by the police officer to produce proof of your identity. You may also refuse to give consent.

Note: A police officer may choose to serve a document on you personally despite any consent you have given for electronic service.

For more information about electronic service of documents by the Queensland Police Service please visit: www.police.qld.gov.au/policelink-reporting

Important

Documents served by police officers to your personal email address or personal mobile phone are important legal documents. These documents may contain court appearance information, conditions of the court and other legal requirements. Failure to comply with court appearance information, conditions of the court, or other requirements stated in these documents may have legal consequences for you.

**Prescribed documents which may be served electronically include:*

A notice to appear - Summary: the commencement of legal proceedings for an offence and the notice requires a person to appear before a nominated court.

An application, or a copy of the application under the *Domestic and Family Violence Protection Act 2012* - Summary: the application of a domestic violence order and nominates a respondent, aggrieved, and where applicable named persons for the order application.

A police protection notice under the *Domestic and Family Violence Protection Act 2012* - Summary: commencement of a protection order application, requiring the respondent to appear before a nominated court and imposes immediate conditions to be followed by a respondent and outlines conditions to protect the nominated aggrieved person (and where applicable named persons) from further acts of domestic violence.

A statement of matters relating of a police protection notice under the *Domestic and Family Violence Protection Act 2012* - Summary: a statement on the grounds on which the protection order is sought by police upon issue of a police protection notice.

A copy of release conditions under the *Domestic and Family Violence Protection Act 2012* - Summary: conditions imposed on a respondent when released from custody, including notice the respondent is required to appear before a nominated court.

A temporary protection order, or a copy of the order, under the *Domestic and Family Violence Protection Act 2012* - Summary: temporary protection order imposing conditions on a respondent whilst the court adjourns the hearing, commonly adjourned hearings include: a protection order application or application to vary a protection order.

A domestic violence order, or a copy of the order, under the *Domestic and Family Violence Protection Act 2012* - Summary: a protection order issued by the court nominating the respondent and the imposed conditions necessary for the protection of a nominated aggrieved and where applicable the named persons.

A varied order, or a copy of the order, under the *Domestic and Family Violence Protection Act 2012* - Summary: where a variation to a current protection order has been made by the court and the court imposes new conditions for the respondent.

An intervention order, or a copy of the order, under the *Domestic and Family Violence Protection Act 2012* – Summary: where a court makes or varies a domestic violence order in agreeance with the respondent, requiring the respondent to attend either (or both) (i) an approved intervention program and / or (ii) counselling.

A notice of proceedings under the *Domestic and Family Violence Protection Act 2012* – Summary: a notice advising a named person of a domestic violence order, includes notice to advise a person named in a variation to a domestic violence order of the commencement of domestic violence proceedings before a court.

***Related documents which may be served electronically include:*

1. Any document required to be served for proceedings related to the prescribed document.
2. Any document required to be served in relation to the prescribed document.