

Queensland Police Service

Disability Service Plan 2026 – 2027

Easy Read Version

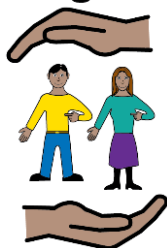


About this book



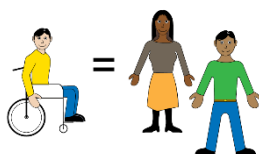
We are the Queensland Police Service.

being safe



We want to work with everyone to make Queensland safe.

fairness



We want everyone to be treated fairly and feel included.

action plan



We wrote the Disability Service Plan to make this happen.



We wrote the Plan with help from people with disability.

workforce



This plan is for our:

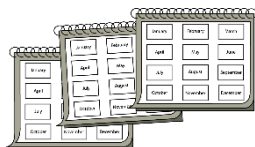
- workforce.
- community.
- service users.

A **service user** is anyone who has contact with the Queensland Police Service. This can include:

police



- people who have done something wrong.
- people who have been hurt by a crime.
- people who have seen a crime happen.
- people who need help.



The plan will last:

- for 1 year
- until 2027.

Our service users

This part of our plan is about the people who have contact with the Queensland Police Service.

We want everyone to feel safe and supported.



We will provide disability training to all our police officers and staff.

support



We will make sure people are supported and can get the help they need.



We will make it easier for people with disability to contact and communicate with police.

help



We will work with others to help victims.

Victims are people who have been hurt by a crime.

**accessible
information standard**



We will make sure our information and forms are easy to use.

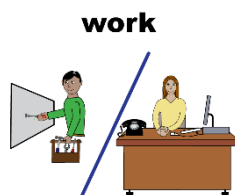


We will improve how we care for and support people with disability when they are in custody.

Our people

This part of our plan is about the people who work and volunteer in the Queensland Police Service.

We want to create a workplace that includes everyone.



We will make it easier for people with disability to work and volunteer for us.



We will do things that include people with disability.

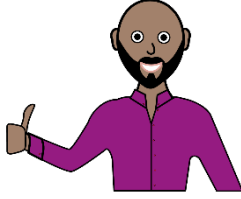


We will help people with disability learn and grow their careers.



We will give support to people with disability.

working well



We will celebrate people with disability.

Our places

This part of our plan is about our places and spaces.

This includes our police stations and other buildings.

It includes digital places like our websites, social media, and online forms.



We will make sure our digital places are easy to use.



We will make sure we have buildings that are accessible for you to use.



We will make sure our events and meetings are inclusive.



We will provide access to local support services for our staff and volunteers.

Our community

This part of our plan is about how we help our community.

Community is everyone.

We want to keep everyone safe.

Bushfire



We will make sure we have information to keep you safe in an emergency, such as a bushfire or flood.

Paralympic Games



We will help plan the 2032 Olympic and Paralympic Games.

Make sure they are inclusive and accessible for people with disability.

domestic violence



We will make sure people with disability are safe and supported when dealing with domestic and family violence.

partner organisation



We will partner with community programs to support young people, including those with disability.

Our building blocks for success

Human Rights

Human rights are things that everyone should have.

Human rights include:

- the right to be free and safe.
- the right to apply for work in government.
- the police have to tell you what they think you did and what you have been charged with – in language you understand.

We will make sure that we respect your human rights.

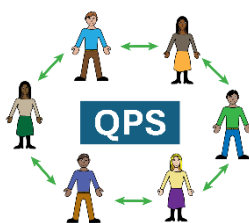
Human Rights



Co-design

Co-design means talking to a lot of people to make decisions. This includes talking to people with disability.

We will use co-design to make sure that people with disability help make decisions about things that affect them.



we have done



Measuring what works

We will:

- set clear goals and targets.
- check how we are doing regularly.
- report every year on how the plan is going.

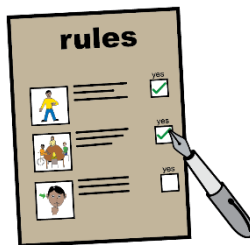
Cultural and systems change

Culture means the way we do things and how we treat each other.

Systems mean the rules and processes we use to get things done.

We will work together to make our culture and systems more inclusive for people with disability.

rules



Where to get more information

book



This book is a summary of our Disability Service Plan.

website



The full plan is on the Queensland Police Service website

www.police.qld.gov.au

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www.learningdisabilityservice-leeds.nhs.uk